

DIAMOND SPONSOR: Jewelry Television

PLATINUM SPONSORS: Pilot Corporation, Ruby Tuesday

GOLD SPONSORS: AT & T/ A T & T Mobility, ATC (All Types Construction), Advance Auto Parts, ORNL Federal Credit Union

SILVER SPONSORS: Collier Group Restaurants , MECO Corporation, Regions

BRONZE SPONSORS: Cabins USA, Fowlers Furniture Inc., Free Service Tire Co.Inc., Hidden Mountain Resort, Knology Inc., Mountain Laurel Chalets, National Bank of Tennessee, Paul E. Ownby Painting LLC, Phil Bachman Toyota/Scion, Cabin Rentals LLC, The Inn at Christmas Place, The Mountain Press

2009 BBB ANNUAL MEETING

The BBB of Greater East Tennessee is pleased to announce that our Keynote Speaker for the 2009 Annual Meeting will be Mayor Bill Haslam. Mayor Haslam needs no introduction since he and his family are one of the most prominent families in Tennessee. As all of you also know, he is a very strong candidate for Governor of Tennessee.

The meeting will be held Tuesday, November 17, 2009 at Rothchild Catering & Conference Center at 8807 Kingston Pike, Knoxville, Tennessee. The luncheon starts at noon. Tickets will be \$50 per person. Please call 865-692-1616, x101, fax us at 865-692-1590, or email me at jtipton@knoxville.bbb.org to reserve seating.

Hope to see all of you there.

**Jerry Tipton
President/CEO**

UNIVERSAL ADCOM / PREMIER IMPRESSIONS

The BBB wants to ALERT all businesses in Tennessee, about a company called Universal AdCom, in Arlington, TX .

<http://www.fortworth.bbb.org/commonreport.html?compid=a1020830>

This company has an "F" rating in Fort Worth, TX and has been soliciting local businesses. Among their numerous complaints of billing for orders not placed is the deceptive sales tactics they use to get orders. The company misrepresents itself as affiliated with a school, fire department or civic organization in order to generate sales. Customers are led to believe if a purchase is made, all proceeds will benefit the organization. A local accredited business stated they were angry when they found out after all this time, none of the money was benefiting the community, which was the only reason they were doing business with them. The name on their invoice was Premier Impressions. Which is one of the 28 other business names this company goes under.

Several Attorney Generals have investigated the unfair & deceptive business practices and issued Cease and Desist Orders.

In 2008 the BBB sent out a warning to accredited businesses about a company named InfoCom USA, in North Carolina, which was calling local businesses stating they were calling to verify and update information. An invoice was then sent showing an order was placed and a charge of \$379.

If you find you are a victim of one of these companies, please contact the BBB at (865)692-1616 or the Attorney General at (615)741-3491.

Company	URL
The Mountain Press	www.themountainpress.com
Superior Vacations	www.superiorvacation.com
Creekside Nurseries	www.creeksidenurseries.com
First Priority Title Company, Inc.	www.firstprioritytitle.com
Thoroughbred Moving & Storage	www.thoroughbredmoving.com
Regal Medical Transcription, Inc.	www.regalmedtrans.com
EnergX, LLC	www.truproject.com
The LCHAM Company	www.mydiaryforlife.com
Tru Waste Processing Center	www.truproject.com
Colonial Properties	www.smokymtdreams.com
Lucidview, LLC	www.lucidview.com
Armstrong Remodeling	www.armstrongremodeling.com
Freedom Mountain Academy	freedommountainacademy.com
Champion Heating & Air Conditioning	www.championknoxville.com
Chandler Heating and Air	www.knoxhvac.com
Happy Hound Realty	www.happyhoundrealty.com
The Shutter, Blind & Shade Company	www.sbswindowfashions.com
Fox Moving & Storage of Knoxville	www.foxmovingknoxville.com

Company	Street	City	County	ST.	Zip
EnergX, LLC	1000 Clearview Court	Oak Ridge	Anderson	TN	37830
J & M's Butcher Shop	42 N. Jefferson Circle	Oak Ridge	Anderson	TN	37830
Lucidview, LLC	80 Rolling Links Boulevard	Oak Ridge	Anderson	TN	37830
Oak Ridge Feed	100 Dresden Road	Oak Ridge	Anderson	TN	37830
Oak Ridge Gastroenterology Associates, PC	988 Oak Ridge Turnpike, Suite 200	Oak Ridge	Anderson	TN	37830
Oak Ridge Vending Service	116 Capital Circle	Oak Ridge	Anderson	TN	37830
Prisms & Profiles Hair Salon	1958 Oak Ridge Turnpike	Oak Ridge	Anderson	TN	37830
Hawkins Construction	228 Meadow Road	Friendsville	Blount	TN	37737
Loope Pools	301 Foothills Mall Drive	Maryville	Blount	TN	37801
Regal Medical Transcription, Inc.	1044 Summerfield Drive	Maryville	Blount	TN	37801
Thoroughbred Moving & Storage	1630 Robert C. Jackson Drive	Maryville	Blount	TN	37801
Climate Controllers, Inc.	107 Pierce Street	Elizabethton	Carter	TN	37643
Raleigh Concrete	225 Bybee Road	Newport	Cocke	TN	37821
AAA Chiropractic	2143 Miller Avenue, #102	Crossville	Cumberland	TN	38555
Atwork Personnel Service	1299 Genesis Road, Suite 1	Crossville	Cumberland	TN	38555
Comfort Zone Insulation	184 Shady Loop	Crossville	Cumberland	TN	38555
Davenport Electrical Service Co.	511 Swicegood Road	Crossville	Cumberland	TN	38571
Gordon Moving & Storage	39 Keyes Street	Crossville	Cumberland	TN	38555
Happy Hound Realty	48 Woodgate Drive, Suite 104	Crossville	Cumberland	TN	38571
Joel W. Berlin	815 Webb Avenue, #104	Crossville	Cumberland	TN	38555
R & R Paving	400 Prentice St.	Crossville	Cumberland	TN	38555
Cremins Electric	119 Crystal Lane	Greeneville	Greene	TN	37745
Greene County Tire & Supply, Inc.	233 W. Depot Street	Greeneville	Greene	TN	37743
Jaynes Building Group	111 Stanton Drive	Limestone	Greene	TN	37681
CCS Excavating Company, LLC	1498 Wind Crest Drive	Morristown	Hamblen	TN	37814
Sam Jarnigan Electric Heat & Air, Inc.	406 E. Main Street	Morristown	Hamblen	TN	37814
Superior Tree and Landscape Service, Inc.	609 E. Louise Avenue	Morristown	Hamblen	TN	37813

English Mountain Spring Water Company, Inc.	3161 Highway 41	Dandridge	Jefferson	TN	37725
Planet Connect Internet	1006 Epco Drive	Dandridge	Jefferson	TN	37725
Freedom Mountain Academy	519 Shingletown Road	Mountain City	Johnson	TN	37683
Advanced Heating & Air	8611 Whitlock Lane	Knoxville	Knox	TN	37924
All Seasons Roofing & Remodeling	4312-A Greenway Dr.	Knoxville	Knox	TN	37918
Best Window Cleaning	3230 Deer Lake Drive	Knoxville	Knox	TN	37912
Black & Snyder HVAC	2929 Miller Road	Powell	Knox	TN	37849
Champion Heating & Air Conditioning	1808 Wayland Road	Knoxville	Knox	TN	37914
Chandler Heating and Air	2327 Adair Avenue	Knoxville	Knox	TN	37917
Creekside Nurseries	8718 S. Northshore Drive	Knoxville	Knox	TN	37922
CRS Exteriors	10523 Kingston Pike, Suite B	Knoxville	Knox	TN	37922
Decosimo, LLC	800 S. Gay Street, Suite 1919	Knoxville	Knox	TN	37929
Elavon	7300 Chapman Highway	Knoxville	Knox	TN	37920
Fox Moving & Storage of Knoxville	5312 Custis Lane	Knoxville	Knox	TN	37920
Innovative Builders	4909 W. Sunset Road	Knoxville	Knox	TN	37914
Mark & Mona's Plumbing	1356 Tarklin Valley Road	Knoxville	Knox	TN	37920
Northwest Plumbing Company	2712 Ball Camp Byington Road	Knoxville	Knox	TN	37931
Pannell Painting	7822 Harman Road	Powell	Knox	TN	37849
Promotional Advertising Specialties	2121 Pine Meade	Knoxville	Knox	TN	37922
Protection One Alarm Monitoring, Inc.	111 Center Park Drive	Knoxville	Knox	TN	37922
Sharpe Electric Company	8804 Millertown Pike	Knoxville	Knox	TN	37924
Superior Van & Mobility, LLC	10640 Braden Dickey Lane	Knoxville	Knox	TN	37932
The LCHAM Company	P. O. Box 32518	Knoxville	Knox	TN	37922
The Shutter, Blind & Shade Company	1741 Polkwright Lane	Knoxville	Knox	TN	37919
Window World of Knoxville, Inc.	3702 Neal Drive, Suite 101	Knoxville	Knox	TN	37918
Tru Waste Processing Center	100 Wipp Road	Lenoir City	Loudon	TN	37771
Celina's Canine Center	1301 Mecca Pike	Tellico Plains	Monroe	TN	37385
Anything on Wheels	1612 Roane State Highway	Harriman	Roane	TN	37748
Glass Doctor of Harriman	702 Ruritan Road	Harriman	Roane	TN	37748
Heartland Tours, Inc.	P. O. Box 12991	Harriman	Roane	TN	37748
Professional Healing Solutions, LLC	2497 S. Roan Street, #220	Harriman	Roane	TN	37748

Scott K. Denton, DDS, PLLC	802 Walden Avenue	Harriman	Roane	TN	37748
Colonial Properties	3049 Veterans Boulevard	Pigeon Forge	Sevier	TN	37863
Superior Vacations	1411 Joby Green Hollow Road	Sevierville	Sevier	TN	37876
The Mountain Press	119 River Bend Drive	Sevierville	Sevier	TN	37876
Days Inn	3281 W. State Street	Bristol	Sullivan	TN	37620
East Tennessee Dental	100 Musselman Private Drive, #3	Kingsport	Sullivan	TN	37663
East Tennessee Movers, Inc.	5725 Highway 11 East, Suite 3	Piney Flats	Sullivan	TN	37686
Elite Automotive, LLC	1825 Volunteer Parkway	Bristol	Sullivan	TN	37620
Ladies Repeat Boutique	742 Bluff City Highway	Bristol	Sullivan	TN	37620
Misty's Florist & Greenhouse, Inc.	1420 Bluff City Highway	Bristol	Sullivan	TN	37620
Powers Paramedical Service	4587 Ft. Henry Drive	Kingsport	Sullivan	TN	37663
Precision Transmission, Inc.	125 13th Street	Bristol	Sullivan	TN	37620
Southern Bloomer Manufacturing	1215 5th Street	Bristol	Sullivan	TN	37620
Window World of the Tri-Cities, Inc.	5400 Ft. Henry Drive, Suite 13	Kingsport	Sullivan	TN	37663
Darrell's Siding & Window Supply, Inc.	3214 Hanover Road	Johnson City	Washington	TN	37604
Independent Living Solutions	125 E. Jackson Boulevard, Suite 16	Jonesborough	Washington	TN	37659
Larkins Carpet Steam Cleaning	141 Delta Street	Gray	Washington	TN	37615

AD REVIEW

Coast to Coast Maryville, TN 37803

This company is not a Job Placement Agency. This is a Job Listing Service, which puts together a list of company's in the fishing industry and provides it to the public for a fee. The company's on the list do not solicit his service and have no affiliation with CTC or Mr. Craft. The BBB contacted Mr. Craft about an advertisement he placed in the classified ads "Factory Offshore Seafood Processors \$2,200-\$5,500 a month Lodging/Meals - No experience.

The BBB concern is the ad misleads consumers into thinking they are responding to a fishing company looking for workers. Mr. Craft disagrees stating he has placed many people in jobs. When we asked for a list of people he stated this was confidential, when we asked for a list of company's in the fishing industry that had contacted him directly requesting workers we received no response.

This company does not meet the BBB Code of Advertising standards due to deceptive advertising claims.

Glass Shack Johnson City

The BBB contacted this company about the advertising claims:
"Lowest Prices In Town"

According to the BBB Code of Advertising: Despite an advertiser's best efforts to ascertain competitive prices, the rapidity with which prices fluctuate and the difficulty of determining prices of all sellers at all times preclude an absolute knowledge of the truth of generalized underselling/lowest price claims.

We received no response from the company and closed this as unadjusted. Company does not meet BBB Advertising Standards

Mandarin House Knoxville, TN

Ad Review "Voted Knoxville's Best Chinese Buffet for 14 Years!" BBB ask this company to substantiate this advertisement. Company did not respond, therefore, this company does not meet the BBB codes for advertising which states a company upon request should be able to substantiate any advertising claim.

BBB “ACCREDITED BUSINESSES” BUYING PROGRAM

The BBB of Greater East Tennessee is pleased to offer its “Accredited Businesses” Buying Program which is available to BBB accredited businesses and the general public. This program will allow you to reach thousands of prospective customers free!

Advanced Heating & Air

8611 Whitlock Lane
Knoxville, TN 37924
865-250-9739

10% off on Fall maintenance on heating system; 10% off on service fee on heating and air conditioning repairs.

Creekside Nurseries, Inc.

8718 S. Northshore Drive
Knoxville, TN 37922
865-692-0052

10% off on in-stock merchandise.

Happy Hound Realty

48 Woodgate Drive, Suite 104
Crossville, TN 38571
931-484-8300

Complimentary Relocation Packages, Area Information, and Home Market Pricing Information.

Raleigh Concrete

225 Bybee Road
Newport, TN 37821
865-322-0365

10% off on all stamp work.