BBB CELEBRATES 100th ANNIVERSARY

The BBB system celebrates its 100th year of existence in 2012. From the first office in Minneapolis in 1912, the BBB has grown to 116 offices.

The BBB of Greater East Tennessee, headquartered in Knoxville, began in 1958 with a small office atop Regas Restaurant. Presently, from its office on Peters Road in West Knoxville, the BBB services 25 counties in East Tennessee.

Throughout the last century, the BBB has become an internationally recognized champion for trust and our torch has become a symbol people believe in. Even though we have grown substantially, our core mission remains the same—to help consumers find trustworthy businesses.

To all those businesses that believe in the mission of the BBB, we truly thank you for your support! Please feel free to call on us if we can be of service.

AT A GLANCE

WHO: BBB of Greater East Tennessee Inc.
WHERE: Knoxville Office/Accounting
P. O. Box 31377
Knoxville, TN 37930-1377
255 N. Peters Road, Suite A
Knoxville, TN 37923
PHONE: 865-692-1600
FAX: 865-692-1590
EMAIL: info@knoxville.bbb.org
WEB: www.knoxville.bbb.org
WHAT: A nonprofit corporation supported by business and professional members ... dedicated to business self-regulation ... through high ethical standards in advertising and selling practices

WHY: To limit government regulation of business to safeguard consumer spending ... to provide service not elsewhere available to businesses and consumers ...

HOW: Through BBB services and programs, including
- Business reliability reports
- Reports on charitable organizations
- Business/consumer dispute resolution
- Binding arbitration
- Advertising review
- Business/consumer alerts and warnings
- Business/consumer education
- Accredited business identification

SPONSORSHIP - ACCREDITED PARTICIPANTS

DIAMOND:
Jewelry Television
SecureWatch LLC

PLATINUM:
Pilot Corporation
Ruby Tuesday

GOLD:
Advance Auto Parts
ATC (All Types Construction)
Clayton Homes Inc.
ORNL Federal Credit Union

BRONZE:
Boat N RV SuperCenter
Cabins USA
Champion Chevrolet-Cadillac, LLC

Free Service Tire Company Inc.
Fowler's Furniture, Inc.
Hidden Mountain Resort
Knology Inc.
Mattress Direct
Mountain Laurel Chalets, Inc.
Northwestern Mutual Financial Network/Allen Withoit
Phil Bachman Toyota/Scion
Rarity Management Company, LLC
Rusty Wallace Ford
Rusty Wallace Toyota

CONSUMER ASSISTANCE

Do Not Call List/Violations: 888-382-1222
Consumer Product Safety Commission 800-638-2772
Auto Safety Hotline 800-424-9393
Legal Aid of East Tenn. 865-637-0484
Bankruptcy Court 865-222-8029

Department of Human Services 865-594-6151
Attorney General 865-215-2515
Knoxville 615-741-3491
State
Knoxville Post Office 800-275-8777
City/County Building 865-215-2000
Senior Citizens Information 865-546-6262

Knoxville Department of Tourism 865-453-7263
Pigeon Forge
Department of Tourism 865-453-8574
Department of Labor 865-545-4620
Health Department (Knoxville) 865-215-5000

STATE NUMBERS:
Consumer Affairs 800-342-8385
State Treasury Department 615-741-6499
Tenn. Department of Human Rights 615-741-5825
Optometric Association 615-269-9092
Financial Institution 615-741-2236
Tenn. Board of Dentistry 800-778-4123
Real Estate Commission 800-342-4031

Vital Records 615-741-1763
Board of Cosmetology 800-480-9285
U. S. GOVERNMENT:
Federal Information Center 865-222-8029
U.S. GOVERNMENT:
Federal Information Center 800-688-9889
Internal Revenue Service 800-829-1040
Social Security Administration 800-772-1213
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FISCAL YEAR OCTOBER 1, 2011 - SEPTEMBER 30, 2012

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Cherokee Distributing Co., Inc.

MARGRET LACASSE
Ruby Tuesday

NORMAN MAJORS
University Health System Inc.

RAY OGLE
The Inn at Christmas Place

NORMA OWENS
Temp Systems Inc.

DENNIS Pritchett
Free Service Tire Company Inc.

MARK PROFFITT
Meco Corporation

KRISTIN SEABROOK
Pilot Travel Centers LLC

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TERRI SMITH
AAA East Tennessee

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Tilley-Lane Inc.

JOHN TROTTER
Trotter Incorporated

DAVE TUSSEY
Scripps Networks

MELISSA WATKINS
Enrichment Federal Credit Union

LEGAL COUNSEL
BEECHER BARTLETT JR.
KRAMER, RAYSON, LEAKE, RODGERS & MORGAN

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